# Facet Foundry Jewelry Studio Privacy Policy adopted from Wix.com website service provider

## 1. Your Consent (please read carefully!)

This policy describes our privacy practices – what information we collect on our visitors and users, how we collect it, what we do with it, how we protect it, and your rights regarding your information.

By accessing or using any of our services, you signify your consent to this Privacy Policy. You may use our services only if you fully consent to the practices described in this policy.

This Facet Foundry Jewelry Studio Privacy Policy ("Privacy Policy") describes how we may collect and use information pertaining to each of our unregistered visitors and registered users (each, a "Visitor" or "User" (respectively), or "you"), in connection with their access to and use of Facet Foundry Jewelry Studio's website (including and any of its subdomains, the "Website"), web applications ("Facet Foundry Jewelry Studio Apps"), mobile applications ("Mobile Apps"), and related services (collectively, the "Services").

This Privacy Policy constitutes a binding and enforceable legal contract between Facet Foundry Jewelry Studio and you - so please read it carefully.

You may visit and/or use the Services only if you fully agree to this Privacy Policy - and by accessing and/or using any of the Services, you signify and affirm your informed consent to this Privacy Policy, including to the collection and processing of your Personal Information as defined and explained below.

<u>Please note:</u> you are not obligated by law to provide us with any information. You hereby acknowledge, warrant and agree that any information you do provide us is provided of your own free will and consent, for the purposes and uses described herein.

#### What Information Do We Collect?

We collect two types of information regarding our Visitors and Users:

Un-identified and non-identifiable information pertaining to a Visitor or un-identified User, which may be made available to us, or collected automatically via his/her use of the Services ("Non-personal Information"). Such Non-personal Information does not enable us to identify the Visitor or User from whom it was collected. The Non-personal Information collected by us mainly consists of technical and aggregated usage information, such as Visitors' and Users' browsing and 'click-stream' activity on the Services, session heatmaps and scrolls, non-identifying information regarding the Visitor's or User's device, operating system, internet browser, screen resolution, language and keyboard settings, internet service provider, referring/exit pages, date/time stamps, etc.

Individually identifiable information, namely information that identifies an individual or may with reasonable efforts cause the identification of an individual, or may be of private or sensitive nature ("Personal Information"). The Personal Information collected by us mainly consists of contact details (e.g., e-mail address or phone number), billing details (name, physical billing address, payment method and transaction details), details regarding a browsing or usage session (IP address, Geo-location and/or device unique identifier), details regarding connected third-party accounts (such as the e-mail or username for a connected PayPal, Google or Facebook account), scanned identification documents provided to us (such as an ID card, driver's license, passport or official company registration documents), correspondences (including those made through or uploaded to our Services), and any other Personal Information provided to us by Visitors and/or Users through their access to and/or use of the Services. For the avoidance of doubt, any Non-personal Information that is connected or linked to Personal Information (for example, in order to improve the Services we offer) is deemed and treated by us as Personal Information, as long as such connection or linkage exists.

Among other things, Facet Foundry Jewelry Studio adheres to EU – US & to the Swiss-US Privacy Shield Principles, for further protecting and enhancing our users' privacy.

2.1. Visitor and User Information

2.2. Users of Users Information

We may also collect similar information pertaining to visitors and users of our User's Websites ("Users-of-Users"), solely for and on our Users' behalf (as further described in <u>Section 6</u> below).

## 3. How Do We Collect Such Information?

We collect such Non-personal and Personal Information for the following purposes:

- 1. To provide and operate the Services;
- To further develop, customize and improve our Services, based on Visitors' and Users' common or personal preferences, experiences and difficulties;
- 3. To provide our Users with ongoing customer assistance and technical support;
- To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages (as further detailed in <u>Section 10</u> below);
- To facilitate, sponsor and offer certain contests, events and promotions, determine participants' eligibility, monitor performance, contact winners and grant prizes and benefits;
- 6. To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services;
- 7. To enhance our data security and fraud prevention capabilities;
- 8. To comply with any applicable laws and regulations.

### 4. Why Do We Collect Such Information?

We collect and use information in order to provide our services and make them better and safer.

We also collect and use information in order to contact our visitors, users and job applicants, and in order to comply with the laws applicable to us.

## 5. Where Do We Store Your Information?

Facet Foundry Jewelry Studio may collect, store and process certain Non-personal and Personal Information of Users-of-Users ("Users-of-Users Information"), solely on our Users' behalf and at their direction. For example, each of our Users is able to import their e-mail contacts from third party services like Gmail, or otherwise collect and manage contacts via their User Website. Such contacts are then stored with Facet Foundry Jewelry Studio, on the User's behalf.

For such purposes, Facet Foundry Jewelry Studio serves and shall be considered as a "Data Processor" and not as the "Controller" (as both such capitalized terms are defined in the European Data Protection Directive) of such Users-of-Users Information. The Users controlling and operating such User Websites shall be considered as the "Controllers" of such Users-of-Users Information, and are responsible for complying with all laws and regulations that may apply to the collection and control of such Users-of-Users Information, including all privacy and data protection laws of all relevant jurisdictions.

You are responsible for the security, integrity and authorized usage of your Users-of-Users' Personal Information, and for obtaining any consents and permissions required for the collection and usage of such

Facet Foundry Jewelry Studio cannot provide legal advice to Users or their Users-of-Users, however we do recommend that all Users publish and maintain clear and comprehensive privacy policies on their User Websites, in accordance with the applicable laws and regulations, and that all Users-of-Users carefully read those policies and make sure that they consent to them.

information.

For more information on how Users-of-Users Information may be handled by Facet Foundry Jewelry Studio (which may be relevant for the specific notice you provide to and/or consent you obtain from your Users-of-Users), please see Sections 8, 12 and 13 below.

If you are a visitor, user or customer of any of our Users, please read the following: Facet Foundry Jewelry Studio has no direct relationship with the individual Users-of-Users whose Personal Information it processes. If you are a visitor, user or customer of any of our Users, and would like to make any requests or queries regarding your Personal Information, please contact such User(s) directly. For example, if you wish to access, correct, amend, or delete inaccurate information processed by Facet Foundry Jewelry Studio on behalf of its Users, please direct your query to the relevant User (who is the "Controller" of such data). If requested to remove any Users-of-Users' Personal Information, we will respond to such request within thirty (30) days. Unless otherwise instructed by our User, we will retain their Users-of-Users' Personal Information for the period set forth in Section 12 below.

### 6. Users-of-Users' Information

Facet Foundry Jewelry Studio, together with its marketing, analytics and technology partners, uses certain monitoring and tracking technologies (such as cookies, beacons, pixels, tags and scripts). These technologies are used in order to maintain, provide and improve our Services on an ongoing basis, and in order to provide our Visitors, our Users and their Users-of-Users with a better experience. For example, thanks to these technologies, we are able to maintain and keep track of our Visitor's and Users' preferences and authenticated sessions, to better secure our Services, to identify technical issues, user trends and effectiveness of campaigns, and to monitor and improve the overall performance of our Services.

Please note that Third Party Services placing cookies or utilizing other tracking technologies through our Services may have their own policies regarding how they collect and store information. Such practices are not covered by our Privacy Policy and we do not have any control over them.

**Cookies:** In order for some of these technologies to work properly, a small data file ("cookie") must be downloaded and stored on your device. By default, we use several persistent cookies for purposes of session and user authentication, security, keeping the User's preferences (e.g., regarding default language and settings), connection stability (e.g., for uploading media, using e-Commerce features, etc.), monitoring performance of our services and marketing campaigns, and generally providing and improving our Services.

If you want to delete or block any cookies, please refer to the help and support area on your internet browser for instructions on how to locate the file or directory that stores cookies. Information on deleting or controlling cookies is also available at <a href="www.aboutcookie.org">www.aboutcookie.org</a> (note that this website is not provided by Facet Foundry Jewelry Studio, and we therefore cannot ensure its accuracy, completeness or availability). Please note that deleting our cookies or disabling future cookies or tracking technologies may prevent you from accessing certain areas or features of our Services, or may otherwise adversely affect your user experience.

Clear Gifs: We and certain Third Party Services may employ a software technology called clear gifs (a.k.a. Web Beacons/Web Bugs), which enables them and us to improve our Services by measuring their effectiveness and performance. Clear gifs are tiny graphics with a unique identifier, similar in function to

cookies, however unlike cookies these are not stored on your device, but are instead embedded within our Services.

Flash and HTML5: We and certain Third Party Services may also employ certain tracking technologies known as "Flash cookies" and "HTML5", mainly for advertising purposes. Various browsers may offer their own management tools for removing or blocking such technologies. Additional information about managing Flash cookies is available here.

(note that this website is not provided by Facet Foundry Jewelry Studio, and we therefore cannot ensure its accuracy, completeness or availability).

Behavioral Targeting/Re-Targeting: Certain Third Party Services and ad networks may display advertising on our Website or manage our advertising on other websites. Such parties may use certain tracking technologies to collect certain information about your activities on the Services and different third party websites to provide you with targeted advertising based on your interests and preferences. You may opt-out of receiving targeted ads from certain advertisers and ad networks by clicking here (or if you are located in the European Union click here (provided by YourChoicesOnline.eu). Please note this does not opt you out of receiving any advertising.

User Data Supplementation: We may receive information about you from other sources, including publicly available databases or third parties from whom we have purchased data, and combine this data with information we already have about you. This helps us to update, expand and analyze our records, identify new customers, and provide products and services that may be of interest to you. If you provide us personal information about others, or if others give us your information, we will only use that information for the specific reason for which it was provided to us.

"Do Not Track" Signals: Please note that we do not change our practices in response to a "Do Not Track" signal in the HTTP header from a browser or mobile application.

## 8. Sharing Personal Information with Third Parties

Facet Foundry Jewelry Studio, together with its marketing, analytics and technology partners, uses certain monitoring and tracking technologies (such as cookies, beacons, pixels, tags and scripts). These technologies are used in order to maintain, provide and improve our Services on an ongoing basis, and in

order to provide our Visitors, our Users and their Users-of-Users with a better experience. For example, thanks to these technologies, we are able to maintain and keep track of our Visitor's and Users' preferences and authenticated sessions, to better secure our Services, to identify technical issues, user trends and effectiveness of campaigns, and to monitor and improve the overall performance of our Services.

#### 8.1. Third Party Services:

Facet Foundry Jewelry Studio has partnered with a number of selected service providers, whose services and solutions complement, facilitate and enhance our own. These include hosting and server co-location services, communications and content delivery networks (CDNs), data and cyber security services, billing and payment processing services, domain name registrars, fraud detection and prevention services, web analytics, e-mail distribution and monitoring services, session recording and remote access services, performance measurement data optimization and marketing services, content providers, and our legal and financial advisors (collectively, "Third Party Service(s)").

Such Third Party Services may receive or otherwise have access to our Visitors' and Users' Personal Information and/or Users-of-Users' Personal Information, in its entirety or in part – depending on each of their particular roles and purposes in facilitating and enhancing our Services and business, and may only use it for such purposes.

Note that while our Services may contain links to other websites or services, we are not responsible for such websites' or services' privacy practices, and encourage you to be aware when you leave our Services and read the privacy statements of each and every website and service you visit. This Privacy Policy does not apply to such linked third-party websites and services.

Facet Foundry Jewelry Studio is accountable for personal data that it receives under the Privacy Shield and subsequently transfers to a third party as described in the Privacy Shield Principles. In particular, Facet Foundry Jewelry Studio remains responsible and liable under the Privacy Shield Principles if third-party agents that it engages to process the personal data on its behalf do so in a manner inconsistent with the Principles, unless Facet Foundry Jewelry Studio proves that it is not responsible for the event giving rise to the damage.

#### 8.2. Law Enforcement, Legal Requests and Duties:

Facet Foundry Jewelry Studio may disclose or otherwise allow others access to your Personal Information pursuant to a legal request, such as a subpoena, legal proceedings, search warrant or court order, or in compliance with applicable laws, if we have a good faith belief that the law requires us to do so, with or without notice to you.

Please note that Third Party Services placing cookies or utilizing other tracking technologies through our Services may have their own policies regarding how they collect and store information. Such practices are not covered by our Privacy Policy and we do not have any control over them.

#### 8.3. Protecting Rights and Safety:

Facet Foundry Jewelry Studio may share your Personal Information with others if we believe in good faith that this will help protect the rights, property or personal safety of Facet Foundry Jewelry Studio, any of our Users, any Users-of-Users, or any member of the general public, with or without notice to you.

Our Services include certain Social Media features and widgets, such as the "Facebook Connect" or "Google Sign-in" features, "Facebook Like" button, the "Share this" button or other interactive miniprograms ("Social Media Features"). These Social Media Features may collect information such as your IP address or which page you are visiting on our Website, and may set a cookie to enable them to function properly. Social Media Features are either hosted by a third party or hosted directly on our Services. Your interactions with these third parties are governed by their policies and not ours.

In addition, our Services may enable you to share your Personal Information with third parties directly, such as via page framing techniques to serve content to or from Third Party Services or other parties, while preserving the look and feel of our Website and Services ("Frames"). Please be aware that if you choose to interact or share any Personal Information via such Frames, you are in fact providing it to these third parties and not to us, and such interactions and sharing too are governed by such third parties' policies and not ours.

#### 8.4. Social Media Features and Framed Pages:

As part of our App Market program, we allow third party developers ("Third Party Developer(s)") to develop and offer their own applications via the Facet Foundry Jewelry Studio App Market ("Third Party App(s)"), in conjunction with Facet Foundry Jewelry Studio.

Each such Third Party Developer is required to be bound by the <u>Facet Foundry Jewelry Studio App</u>

<u>Market – Partner Program Agreement</u>, which among others contains restrictions on how they may access, store and use the Non-personal and Personal Information you and/or your Users-of-Users provide them or us. We encourage you to review any privacy policy accompanying a Third Party App and ask Third Party Developers for any clarifications you may need before deciding whether to install and use their Third Party App. Facet Foundry Jewelry Studio does not control and is not responsible for the actions or policies of any Third Party Developers, and your use of any Third Party App is at your own risk. 8.5. App Market Developers:

8.6. Facet Foundry Jewelry StudioHive API:

By installing certain Facet Foundry Jewelry Studio Apps and/or Third Party Apps, you also allow their respective provider to share and/or access certain Non-personal and Personal Information regarding you and/or your Users-of-Users, via the "Facet Foundry Jewelry StudioHive" API. Such information includes, among others, contact details, messages, business applications and certain activities on the Services and/or User Website, which are stored and thereafter accessible via your User Account. For further details regarding the Personal Information that may be collected and shared via the Facet Foundry Jewelry Studio Hive API, please see the Facet Foundry Jewelry Studio App Market Terms of Use. In order to further protect your and your Users-of-Users' privacy, we contractually prohibit all Third Party Developers from combining Personal Information collected across different User Websites, and from sharing Users-of-Users' Personal Information other than with other Apps installed on the same User Website, for the purposes of such specific User Website. Facet Foundry Jewelry Studio however may still access and use information collected and stored via the Facet Foundry Jewelry StudioHive API across different User Websites and Apps, as necessary for providing and improving its Services. You are solely responsible for notifying your Users-of-Users and for obtaining their consent to the collection, processing and use of their Personal Information via the Facet Foundry Jewelry StudioHive API.

To prevent the collection or sharing of Personal Information via the Facet Foundry Jewelry StudioHive API, you may either avoid installing Apps to your User Website, revoke the permissions granted to Apps you do install, or simply uninstall them. You should note however that previously-installed Apps may still retain certain information that was collected prior to the revocation, so if you wish such information to be deleted, we suggest that you contact them directly and request them to do so.

#### 8.7. Facet Foundry Jewelry Studio Subsidiaries and Affiliated Companies:

We may share Personal Information internally within our family of companies, for the purposes described in this Privacy Policy. For example, we may share your Personal Information with Facet Foundry Jewelry Studio.com Inc., our US-based subsidiary, in the course of facilitating and providing you (and your Usersof-Users) with our Services. In addition, should Facet Foundry Jewelry Studio or any of its affiliates undergo any change in control, including by means of merger, acquisition or purchase of substantially all of its assets, your Personal Information may be shared with the parties involved in such event. If we have a good faith belief that such change in control might materially affect your Personal Information then stored with us, we will notify you via e-mail and/or prominent notice on our Website of this event and certain choices you may have regarding your Personal Information.

## 9. Use of Cookies and Other Tracking Technologies

Facet Foundry Jewelry Studio, together with its marketing, analytics and technology partners, uses certain monitoring and tracking technologies (such as cookies, beacons, pixels, tags and scripts). These technologies are used in order to maintain, provide and improve our Services on an ongoing basis, and in order to provide our Visitors, our Users and their Users-of-Users with a better experience. For example, thanks to these technologies, we are able to maintain and keep track of our Visitor's and Users' preferences and authenticated sessions, to better secure our Services, to identify technical issues, user trends and effectiveness of campaigns, and to monitor and improve the overall performance of our Services.

Please note that Third Party Services placing cookies or utilizing other tracking technologies through our Services may have their own policies regarding how they collect and store information. Such practices are not covered by our Privacy Policy and we do not have any control over them.

**Cookies:** In order for some of these technologies to work properly, a small data file ("cookie") must be downloaded and stored on your device. By default, we use several persistent cookies for purposes of session and user authentication, security, keeping the User's preferences (e.g., regarding default language and settings), connection stability (e.g., for uploading media, using e-Commerce features, etc.), monitoring performance of our services and marketing campaigns, and generally providing and improving our Services.

If you want to delete or block any cookies, please refer to the help and support area on your internet browser for instructions on how to locate the file or directory that stores cookies. Information on deleting or controlling cookies is also available at <a href="https://www.aboutcookie.org">www.aboutcookie.org</a> (note that this website is not provided by Facet Foundry Jewelry Studio, and we therefore cannot ensure its accuracy, completeness or availability). Please note that deleting our cookies or disabling future cookies or tracking technologies may prevent you from accessing certain areas or features of our Services, or may otherwise adversely affect your user experience.

Clear Gifs: We and certain Third Party Services may employ a software technology called clear gifs (a.k.a. Web Beacons/Web Bugs), which enables them and us to improve our Services by measuring their effectiveness and performance. Clear gifs are tiny graphics with a unique identifier, similar in function to

cookies, however unlike cookies these are not stored on your device, but are instead embedded within our Services.

Flash and HTML5: We and certain Third Party Services may also employ certain tracking technologies known as "Flash cookies" and "HTML5", mainly for advertising purposes. Various browsers may offer their own management tools for removing or blocking such technologies. Additional information about managing Flash cookies is <u>available here.</u>

(note that this website is not provided by Facet Foundry Jewelry Studio, and we therefore cannot ensure its accuracy, completeness or availability).

Behavioral Targeting/Re-Targeting: Certain Third Party Services and ad networks may display advertising on our Website or manage our advertising on other websites. Such parties may use certain tracking technologies to collect certain information about your activities on the Services and different third party websites to provide you with targeted advertising based on your interests and preferences. You may opt-out of receiving targeted ads from certain advertisers and ad networks by clicking <a href="here">here</a> (or if you are located in the European Union click <a href="here">here</a> (provided by YourChoicesOnline.eu). Please note this does not opt you out of receiving any advertising.

User Data Supplementation: We may receive information about you from other sources, including publicly available databases or third parties from whom we have purchased data, and combine this data with information we already have about you. This helps us to update, expand and analyze our records, identify new customers, and provide products and services that may be of interest to you. If you provide us personal information about others, or if others give us your information, we will only use that information for the specific reason for which it was provided to us.

"Do Not Track" Signals: Please note that we do not change our practices in response to a "Do Not Track" signal in the HTTP header from a browser or mobile application.

you wish not to receive such promotional messages or calls, you may notify Facet Foundry Jewelry Studio at any time or follow the "unsubscribe" or STOP instructions contained in the promotional communications you receive.

## 10. Communications from Facet Foundry Jewelry Studio

If you wish to access and/or request us to make corrections to the Personal Information that you have stored with us (either yours or your Users-of-Users'), or wish to request a list of what Personal Information (if any) pertaining to you we disclosed to third parties for direct marketing purposes, feel free to send us an e-mail to <a href="mailto:info@Facet Foundry Jewelry.com">info@Facet Foundry Jewelry.com</a> or mail your request to Facet Foundry Jewelry Studio.com, 530 S New Hope Rd, Gastonia, NC 28054 and we will respond within a reasonable timeframe and in accordance with any applicable law.

Note that you may also correct, update or remove certain parts of such Personal Information by yourself, or completely deactivate your User Account, through your User Account or User Website settings.

## 11. Accessing Your Personal Information

We may retain your Personal Information (as well as your Users-of-Users Information) for as long as your User Account is active or as otherwise needed to provide you with our Services.

We may continue to retain such Personal Information even after you deactivate your User Account and/or cease to use any particular Services, as reasonably necessary to comply with our legal obligations, to resolve disputes regarding our Users or their Users-of-Users, prevent fraud and abuse, enforce our agreements and/or protect our legitimate interests.

### 12. Data Retention

We may retain your Personal Information (as well as your Users-of-Users Information) for as long as your User Account is active or as otherwise needed to provide you with our Services.

We may continue to retain such Personal Information even after you deactivate your User Account and/or cease to use any particular Services, as reasonably necessary to comply with our legal obligations, to resolve disputes regarding our Users or their Users-of-Users, prevent fraud and abuse, enforce our agreements and/or protect our legitimate interests

## 13. Security

Facet Foundry Jewelry Studio has implemented security measures designed to protect the Personal Information you share with us, including physical, electronic and procedural measures. Among other things, we offer HTTPS secure access to most areas on our Services; the transmission of sensitive payment information (such as a credit card number) through our designated purchase forms is protected by an industry standard SSL/TLS encrypted connection; and we regularly maintain a PCI DSS (Payment Card Industry Data Security Standards) certification. We also regularly monitor our systems for possible

vulnerabilities and attacks, and regularly seek new ways and Third Party Services for further enhancing the security of our Services and protection of our Visitors' and Users' privacy.

However – regardless of the measures and efforts taken by Facet Foundry Jewelry Studio, we cannot and do not guarantee the absolute protection and security of your Personal Information, your Users-of-Users' Information or any other User Content you upload, publish or otherwise share with Facet Foundry Jewelry Studio or anyone else.

We therefore encourage you to set strong passwords for your User Account and User Website, and avoid providing us with any sensitive information which you believe its disclosure could cause you substantial or irreparable harm. Furthermore, because certain areas on our Services are less secure than others (for example, if you set your Support forum ticket to be "Public" instead of "Private", or if you browse to a non-SSL page), and since e-mail and instant messaging are not recognized as secure forms of communications, we request and encourage you not to share any Personal Information on any of these areas or via any of these methods.

If you have any questions regarding the security of our Services, you are more than welcome to contact us at info@Facet Foundry Jewelry.com.

.